7 June 1991

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MEMORANDUM FOR:

FROM:

SUBJECT: Maintenance for the IPSSQL and ORISSQL Systems

It is DSG's policy to deliver quality systems to our customers and
continue full-time support for sixty days after Initial Operating
Capability to provide for any problems that may arise. We have no
intention of discontinuing support for IPS or ORIS effective 25
May, although the amount of support will diminish.

Training on the transition from the Delta Data to a PC is ISD's
responsibility. OTE offers several in-house courses on PC
Familiarization and Transition from Delta Data to PC which you may
wish to utilize.

DSG will complete all existing RFC's for both IPS and ORIS, and
migrate the applications from VM3 to VM/XA. These changes will be
completed as soon as possible, and you will be kept advised as to
the status on a regular basis. At that point, however, the
project team will be reassigned to other projects.

It is also our goal to provide a service to our customers,
particularly when our customer is part of OIT. To this end,
discussions are underway with Chief, Management Services Group to
establish a Dispersed Office Support (DOS) team in MSG whose
purpose would be to provide support to MSG projects under the
direction of MSG management. You may wish to make your
requirements known to her so she can take them into consideration
during these discussions.

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Distribution:

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